

## Social Media Community Guidelines

At UHA, we value open communication and the opportunity to engage with our community. We are committed to fostering respectful and productive discussions on our public platforms. To maintain a supportive environment, we do not engage in argumentative, or negative conversations online.

Administrators of our page reserve the right to remove any comments, or block users who post content that contains any of the following: profanity, spam, and irrelevant or hate posts.

We are deeply committed to protecting the privacy of our members. As such, we do not address any personal issues or share Protected Health Information (PHI) via social media. To ensure that we can provide you with the support you need, we ask that you contact us through our official communication channels for any personal inquiries. Our team works to reply to all concerns between the hours of 8:00 a.m. and 5:00 p.m. HST, Monday to Friday.

Please contact a UHA representative at (808) 532-4000 for personalized service or fill out our contact form [here](#). We are here to assist you and ensure that your needs are met with the care and attention you deserve.

Thank you for understanding and for being part of our community.